

## **GUEST POLICIES**

1. Guests may not bring large bags, luggage, musical instruments, or backpacks into the building. Guests may be asked to leave any large personal items such as backpacks in their vehicles.
2. NMMV reserves the right to refuse service to anyone.
3. Shirt and shoes are required for all visitors.
4. For the safety of guests, volunteers, and staff, NMMV will not tolerate unacceptable behavior. Unacceptable behavior includes but is not limited to:
  - Verbally abusive, harassing, discriminatory, or threatening statements or behavior toward NMMV staff, volunteers, or other visitors
  - Soliciting
  - Posting or distributing any sign, petition, notice, ad, pamphlet, or other print materials without NMMV staff permission
  - Sexual harassment
  - Overt signs of substance abuse, including drunkenness
  - Sleeping in the building
  - Using bikes, skateboards, or skates in any part of the building, outside the building's main entrance, or at the front monument area
  - Obstructing foot traffic
  - Entering any non-public area without authorization
5. To avoid accidents, be aware of your surroundings and keep a safe distance from exhibit cases, platforms, and vehicles.
6. Please dispose of any food, drink, or gum prior to entering the galleries. Non-glass water bottles may be brought into the galleries.
7. Animals are not permitted anywhere in the building, with the exception of service animals.
8. Smoking and e-cigarettes are not permitted anywhere in the building.
9. Please do not touch, lean, climb, sit, or place items on any of the cases, vehicles, or artifacts unless prompted to do so by signage or guidance.
10. Be mindful of others while using a cellphone.
11. Motorized scooters and rollators are available for guest convenience. Guests assume all liability while using a scooter or rollator.
12. Guests may use strollers or store them at the coat check area in the lobby.
13. Children must be accompanied by an adult at all times.
14. Visitors may use NMMV telephones for emergencies only.
15. NMMV is not responsible for lost or stolen property.
16. NMMV operates closed circuit video monitoring for the safety of the artifacts, public, and staff.

### **Photography and video is permitted in the museum under the following circumstances:**

- Cell phone and video use are permitted in the museum for personal use only.

- Photographs and video cannot be commercially published, sold, or reproduced.
- Please note that visitors to NMMV may be photographed, videotaped, or otherwise recorded. By attending, you grant the museum permission to use photographs and/or audiovisual recordings in which you appear for archival, documentary, publicity, advertising, or social media.
- NMMV reserves the right to remove or add tags to images, audio, and video uploaded to social media that represents the museum.